

PSIGURU™ Pressure Specialists Inc.

Terms & Conditions

The Cylinder(s) MUST be empty prior to shipping to Pressure Specialists Inc.(PSI). Cylinder must have all decals, stickers, tank covers, etc., removed prior to shipment.

DO NOT REMOVE OR ATTEMPT TO REMOVE THE MANUFACTURERS LABEL !

- I. If Cylinders are received with, decals, stickers etc. PSI will attempt to remove the decals, stickers etc. from the cylinder for an additional charge of \$7.00. PSI reserves the right to decline testing a cylinder due to non-removal of labels, decals, etc. The cylinder will not be tested and customer is responsible for the return freight charge. PSI IS NOT RESPONSIBLE FOR CUSTOMER TANK COVERS OR ANY OTHER TANK ACCESSORY.
- II. PSI is not liable for damage that occurs to the valve / regulator or cylinder during removal process of the valve / regulator from the cylinder. PSI will inspect the regulator "cylinder" threads (thread that screws into your cylinder) for damage. PSI reserves the right to refuse installation of a regulator due to unsafe or damaged threads.
- III. Customer is responsible for all shipping charges to PSI. Customer is responsible for protecting the valve/regulator and cylinder from damage during the shipping process. Customer is responsible for filing damage claims with the shipper. PSI accepts customer(s) valve / regulator and cylinder in "as is" condition when received at PSI facility. PSI is not responsible for damage claims related to shipping to and from our facility. All claims must be filed by the customer with the carrier.
- IV. PSI will test all cylinders per DOT CFR 49 and CGA requirements Cylinders that fail DOT CFR 49 test requirements will be condemned in accordance with DOT CFR 49 and CGA requirements. The condemned cylinder and valve / regulator will be returned to the customer. Valve / regulator will not be installed on condemned cylinders.
- V. **REFUNDS ARE NOT ISSUED ON CONDEMNED CYLINDERS.**
- VI. PSI will reinstall the regulator using a red thread locker.
 - a. **NOTE: THE THREAD LOCKER IS NOT A PERMANENT SEALANT AND IS USED PRIMARILY TO HELP REDUCE THE REMOVAL OF THE REGULATOR FROM THE BOTTLE WITHOUT THE USE OF TOOLS. THIS IS FOR YOUR SAFETY AND WE RECOMMEND THE USE OF A THREAD LOCKER.**
- VII. Customer may elect NOT to have PSI install the regulator. PSI recommends that the customer have a qualified air smith install the valve / regulator to the cylinder. PSI is not responsible for valve / regulator installation not performed by PSI. PSI is not responsible for the safe use of the valve / regulator and cylinder once they leave the PSI location.
 - a. **NOTE: PSI WILL NOT INSTALL A REGULATOR WHICH WE DETERMINE IS UNSAFE. ONE OF OUR OEM FACTORY CERTIFIED AIR SMITHS WILL CONTACT YOU WITH INFORMATION REGARDING YOUR VALVE / REGULATOR.**
- VIII. Cylinders returned to PSI for non delivery will be held by PSI until customer pays for return shipping charges. PSI is not responsible for cylinders not claimed and paid for within 30 days.